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## Terms and Conditions

The Shodex™ Demo Program allows you to test one or more of our analytical HPLC columns, depending on availability. For a period of 30 days you can evaluate our column performance for your specific application. The demo will be shipped to you free of charge, however you will bear the cost of return shipment.

Demo columns are used for testing purposes only. *The guard column must be used in-line with and before the analytical column.* When satisfactory results are attained, the user can purchase a factory sealed column from our warehouse. The Demo columns remain the property of Showa Denko America throughout the customer trial period.

**\*Please do not damage or label the items or box that are out on loan. All contents of the original packaging (including Certificate of Analysis and User Manual) must be returned.**

After the 30-day testing period, all demo columns (column + guard) must be returned within 14 days. No product returns are accepted after this 14-day return period and the user will be billed for the full amount of the product.

Please include the chromatogram of your trial run along with a signed non-hazardous certificate with the return shipment of the demo unit. All units are to be returned in like condition as received from Showa Denko America, normal use expected.

Please sign and include this contract with the return of the demo column.

### Return Checklist

- Demo column in original packaging
- Cert. of Analysis
- User Manual
- Sample conditions form
- Sample chromatogram

X \_\_\_\_\_

End User Signature and Date

**NOTE: This form must be signed and Initial Conditions (next page) must be completed before the trial column and guard can be shipped.**

**LC Conditons and Checklist (please fill completely)**

<b>Parameter</b>	<b>Initial Conditions<sup>1</sup></b>	<b>Final Conditions/Check</b>	<b>Comments</b>
Sample analytes (or sample analog if proprietary)			
Sample matrix/ solvent			
Concentration			
Load/injection (mg/mL)			
Total load (mass on column)	= load per injection x # injections		
Total number of injections			
Mobile Phase			
Flow rate			
System pressure			
Column pressure			
Storage solution replaced?			
End fittings secure? (check for leaks)			
Original manual, CoA, etc. in box?			
Notes and observations			

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<sup>1</sup> Initial conditions section (unshaded areas) must be completed before the trial column and guard can be shipped.